



BRENTFORD FC TRANSPORT FOCUS GROUP

25/02/2019 – The Hive Griffin Park 6-8pm

REPRESENTING BRENTFORD FC:

Nity Raj, Director, Ryan Murrant, Fan Engagement Manager, Alan Walsh Director of Operations

13 supporters plus members of BIAS attended.

MEETING NOTES

- Desire to have around 1,000 spaces locally with park and ride.
- Strong request for the Club to ensure parking spaces are allocated fairly – not just first come first served.
- Use digital surveys to track travel behaviours.
- The Club is working closely with South Western Railway to see if we can improve access and the level of the service at Kew Bridge station on a matchday, particularly regarding trying to get funding to improve the station's accessibility for our supporters.
- Can Network Rail help and local MP's with the support of fans?
- 75 car park spaces at the stadium (including 12 blue badge spaces). The spaces are on the east side of the site and will be accessible from the new bridge.
- What is the road access around the ground on matchdays (access to and from) and how this will work?
- There will be extra cycle super highways so TfL are segregating the roads from Hammersmith to Brentford.
- We need to encourage the use of existing public transport routes rather than adding new ones (such as shuttle buses) but we can explore it. We currently use the Brentford School for Girls car park and will have a shuttle bus for staff on matchdays so we may be able to use those buses.
- We will have drop kerbs and turnstiles that allow a different level of accessibility than we have here. There will be residential areas still going up so the environment will change as we go along and we will communicate things as we go on.
- Facilities will be open after the game to help ease the rush when people leave.
- We will open earlier, prices will be comparable, and we want people to stay. We will create areas that fans can enjoy to keep people here for as long as people want to be here. Away fans may have a different experience depending on who it is and what level of risk they pose.
- We have a Family Area in the north stand by the north/west corner – a long way away from the Away fans. We will also have a sensory room facility within the south stand for families with children that require a quieter environment. Fan Focus will continue.
- We want to encourage getting people off the road. There will be up to 340 cycle parking spaces.
- We will talk to TfL on that to ensure the timings on pelican crossings surrounding the stadium are better. Lionel Road North could be a good place for park and ride.
- Cab drop off points will be available. It will be time dependent as it is now. That is the same for most clubs. We can communicate this to fans nearer the time.



We will work with London Irish because we want their experience to be a success to but it's our stadium so it's being built to our specification. However, what works for us should be scalable for them.