



Job Description:	Stadium Technical Manager
Department:	Operations
Reporting:	Operations Director
Location:	Stadium
Salary:	Competitive

Background

Brentford Football Club is a professional football club based in the London Borough of Hounslow, that currently plays in the English Football League Championship. The Club was founded in 1889 and has called Griffin Park its home since 1904. In September, Brentford starts a new era, with the Club moving to a new, 17,250-seater stadium that will provide outstanding facilities for fans, broadcasters, corporates and the community. The new stadium, open for the start of the 2020/21 season, is the cornerstone of a longer-term vision that aims to see Brentford FC reach the Premier League on the field and ensure that the Club is sustainably run off the field.

Situated next to the M4, the new Brentford Stadium is located a mile from Griffin Park and is at the centre of the Brentford East redevelopment scheme, which includes the construction of more than 900 new homes, a new purpose-built location for Brentford FC Community Sports Trust, and a public square with shops and cafés. Brentford FC plays a very active role in its local community.

The Club is a four-time winner of the EFL Community Club of the Year Award and is the only professional football club in the UK with a Business in the Community and Community Mark Award. In total, Brentford FC Community Sports Trust delivers more than £13 million of social benefit to the West London area.

The Role of the Stadium Technical Manager

Reporting to the Operations Director, the Stadium Technical Manager is a key position within the Stadium management team to ensure successful delivery of services. The role will act as the lead to Brentford FC on all M&E related issues. The successful candidate will ensure the successful and timely delivery of both maintenance and installation services for all critical building and operational systems on site. The role requires someone with strong technical knowledge of M&E systems together with the ability to successfully manage a range of contractors to deliver services to the highest standards.

Main Accountabilities

- Act as a technical M&E advisor and manager to Brentford FC;
- Ensure all technical M&E activities such as maintenance and projects are delivered in a timely and efficient manner, delivering the highest standard of customer experience;
- Take specific responsibility for the maintenance and operation of the sites critical M&E systems such as electrical, HVAC and BMS services;
- Provide a safe and healthy workplace with responsibility for all Environmental Health and Safety regulatory compliance for both Brentford FC and supply partners;
- Full management and oversight of all planned and reactive site maintenance requirements;
- Management of all aspects of M&E contractors service delivery;
- Management of capital and operational projects as required;
- Ensure contingency plans are in place for emergencies, including approved business continuity plans and disaster recovery plans;
- Ensure knowledge of Supplier contract terms, scope of work and performance specification;
- Ensure resourcing is adequate on match and event days for uninterrupted delivery of service;



General Club Accountabilities

- To ensure compliance with all relevant Club policies, including health and safety policies and with specific reference to the data regulations (GDRP and PECR)
- To ensure compliance with all relevant legal, regulatory, ethical and social requirements
- To build and maintain good working relationships both internally and externally, maintaining a professional image at all times when representing Brentford FC
- To keep confidential any information gained regarding the Club and its personnel
- To maintain a flexible approach to work at all times

Key Relationships

- Operations
- Technology
- Finance

Person Specification - Essential Personal Characteristics

- Formal Mechanical or Electrical Engineering qualifications, to degree level from an established University or equivalent
- Significant demonstrable experience; preferably in a mix of consulting and operational roles. We deem this to be at least 7 years PQE experience
- Wide knowledge of Building Services systems, including HVAC, electrical, BMS;
- Previous exposure to working in a senior management position to deliver maintenance services in a complex M&E environment;
- Demonstrable cost control orientation;
- Strong computer and personal technology skills;
- Excellent customer service, interpersonal and communication skills;
- Demonstrable experience of monitoring and improving operational efficiency;
- Good working knowledge of Health and Safety legislation and statutory compliance;
- Ability to work to tight deadlines whilst under pressure;
- Flexible, adaptable and collaborative approach;

Person Specification - Desirable Characteristics

- Ambitious and driven
- Strong organisational skills
- Community minded
- Comfortable networking with potential and new stakeholders

Applications

CV and a covering letter to recruitment@brentfordfc.com by 17:00 on 21 October 2020