



Job Title:	Stadium Technical Manager
Department:	Operations
Reporting:	Operations Director
Location:	Stadium
Salary:	Competitive

Background

Brentford Football Club is a Premier League football club based in the London Borough of Hounslow. The Club was founded in 1889 and has been through a period of great change in the past year. Brentford moved to a new, 17,250-seater stadium with outstanding facilities for fans, broadcasters, corporate guests, and the community in the summer of 2020, having previously played at their historic Griffin Park home for 116 years.

At the end of the first season in the new stadium, Brentford won promotion to the Premier League. The Club's first season in the top flight of English football since 1947 will start in August 2021. Promotion and a move to a new stadium are parts of a longer-term vision that aims to see Brentford FC sustain top level football on the field and ensure that the Club is sustainably run off the field.

Situated next to the M4, the new Brentford Stadium is at the centre of the Brentford East redevelopment scheme, which includes the construction of more than 900 new homes, a new purpose-built location for Brentford FC Community Sports Trust, and a public square with shops and cafés. Brentford FC plays a very active role in its local community.

The Club is a four-time winner of the EFL Community Club of the Year Award and is the only professional football club in the UK with a Business in the Community and Community Mark Award. In total, Brentford FC Community Sports Trust delivers more than £13 million of social benefit to the West London area.

The Role of the Stadium Technical Manager

Reporting to the Operations Director, the Stadium Technical Manager is a key position within the Stadium management team to ensure successful delivery of services. The role will act as the lead to Brentford FC on all M&E related issues. The successful candidate will ensure the successful and timely delivery of both maintenance and installation services for all critical building and operational systems on site. The role requires someone with strong technical knowledge of M&E systems together with the ability to successfully manage a range of contractors to deliver services to the highest standards. The role requires a hands-on approach and someone with the flexibility to meet the demands of a site that is open 24 hours a day, 7 days a week.



Main Accountabilities

- Act as a technical M&E advisor and manager to Brentford FC;
- Ensure all technical M&E activities such as maintenance and projects are delivered in a timely and efficient manner, delivering the highest standard of customer experience;
- Take specific responsibility for the maintenance and operation of the sites critical M&E systems such as electrical, HVAC and BMS services;
- Provide a safe and healthy workplace with responsibility for all Environmental Health and Safety regulatory compliance for both Brentford FC and supply partners;
- Full management and oversight of all planned and reactive site maintenance requirements;
- Management of all aspects of M&E contractors service delivery;
- Management of capital and operational projects as required;
- Ensure contingency plans are in place for emergencies, including approved business continuity plans and disaster recovery plans;
- Ensure knowledge of Supplier contract terms, scope of work and performance specification;
- Ensure resourcing is adequate on match and event days for uninterrupted delivery of service;

General Club Accountabilities

- To ensure compliance with all relevant Club policies, including health and safety policies and with specific reference to the data regulations (GDPR and PECR)
- To ensure compliance with all Club and regulatory requirements related to safeguarding, and to ensure the Club's safeguarding processes are followed in the event of any safeguarding concerns.
- To ensure compliance with all relevant legal, regulatory, ethical and social requirements
- To build and maintain good working relationships both internally and externally, maintaining a professional image at all times when representing Brentford FC
- To keep confidential any information gained regarding the Club and its personnel
- To maintain a flexible approach to work at all times

Key Internal Relationships

- Operations
- Technology
- Finance

Person Specification - Essential Personal Characteristics

- Formal Mechanical or Electrical Engineering qualifications, to degree level from an established University or equivalent
- Significant demonstrable experience; preferably in a mix of consulting and operational roles. We deem this to be at least 7 years PQE experience
- Wide knowledge of Building Services systems, including HVAC, electrical, BMS;



- Previous exposure to working in a senior management position to deliver maintenance services in a complex M&E environment;
- Demonstrable cost control orientation;
- Strong computer and personal technology skills;
- Excellent customer service, interpersonal and communication skills;
- Demonstrable experience of monitoring and improving operational efficiency;
- Good working knowledge of Health and Safety legislation and statutory compliance;
- Ability to work to tight deadlines whilst under pressure;
- Flexible, adaptable and collaborative approach;
- A hands-on approach;
- A strong team player and ethos.

Person Specification - Desirable Characteristics

- Ambitious and self-driven
- Strong organisational skills
- Community minded
- Comfortable networking with potential and new stakeholders

Applications

To Apply

Submit your CV and Cover letter to the application in the link below by the 8th December 2021:

<https://hr.breathehr.com/v/stadium-technical-manager-19982>

Any applications without attached documents will not be considered.

Suitable candidates may be interviewed earlier.

If you do not hear back from us within two weeks post application closing date please assume you have been unsuccessful. Due to the volume of applications received we are unable to get back to all applicants.

We aim to be an inclusive and diverse Club, therefore, it would be great if you could spend a couple of minutes to complete our Equality and Diversity Monitoring Questionnaire using the link below:

<https://forms.office.com/r/yvTE3Ua2vG>